

CAMPUS DEVICE MANAGEMENT AGREEMENT

Take-Home & Cart Based

CAMPUS DEVICE MANAGEMENT AGREEMENT

Take-Home & Cart Based

TAKE-HOME OVERVIEW

The procedures and information within this document apply to all student devices at Dallas ISD schools during and outside the school when applicable.

Device Assignment Standards

Per the Educational Technology 1:1 device initiative, each student in the Dallas ISD can be provided with a device. Each grade level category listed below details which device is assigned. Each campus will receive its enrollment count and an extra 10% for quick swaps for non-functional devices.

GRADE LEVEL

CAMPUS DEVICE MANAGEMENT AGREEMENT

Take-

CAMPUS DEVICE MANAGEMENT AGREEMENT

Take-Home & Cart Based

- b. The CAM updates the status in TipWeb and places the device(s) in the designated area for the campus technician to provide an assessment
 1. If the device has visible physical damage, the CAM will place the device(s) in the ERR pile for the technician to process.
 2. If the device is non-operational(*software or hardware issues*), the CAM will place the device in the pile for the campus technician to assess.
2. The campus technician will provide a technical assessment and process each ticket for non-operational devices
- b. If replacement is required, a request for replacement devices must include the following information:
 - i. Cart #
 - ii. Room #
 - iii. Device asset tag number(s) with issues
 - iv. Quantity of replacements needed (attach spreadsheet to request if multiple devices are required)

Non-compliance Action Plan

If